



THE COMPLAINT NOTIFICATION FORM

SAT TS sp. z o.o.
ul. Grochowska 27
60-277 Poznań

Date: _____

Complaint no.: _____
(filled in by the Staff)

CUSTOMER'S DATA

Name: _____

Email address: _____

Surname: _____

Phone number: _____

Address: _____

PRODUCT DETAILS

Product name: _____

Receipt no.: _____

DESCRIPTION OF THE DEFECT (REASON FOR COMPLAINT)

Defect detection date: _____

COMPLAINT HANDLING PROPOSAL

☐ Repair ☐ Exchange ☐ Withdrawing from the purchase ☐ Reducing the price by _____ (amount)

BANK ACCOUNT NUMBER

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Date and legible signature

Information concerning the personal data:

1. Personal data provided will be processed solely for the purpose of carrying out the claim procedure, in accordance with the Data Protection act.
2. Providing personal data in the Complaint Notification Form is voluntary, however failure to provide this data will prevent carrying out the claim procedure.
3. The controller of personal data shall be SAT TS Sp. z o.o. with its registered office in Poznań, ul. Grochowska 27, Poland, REGON 365284658, NIP 7792446406.
4. Every person has the right to access their data and to amend their data.
5. Every data subject has the right to control the processing of his/her personal data contained in the filing systems, and in the case of processing data, when it is necessary to fulfill the legally justified purposes performed by the personal data controllers and receivers of the data, and the processing shall not violate the rights and freedoms of the subject, in particular the right to:
 - a) file a justified written demand for cessation of the personal data processing due to a special situation;
 - b) raise an objection against the personal data processing, if the controller is going to process them for marketing purposes, or against entrusting the data to another data controller.